DAC

Application 1

10/082,774

Confirmation No.:

4419

Applicant

Fitzpatrick, *et al.* February 25, 2002

Filed TC/A.U.

2644

Examiner

Briney III, Walter F.

Docket No.

BOC9-2001-0002 (238)

PETITION TO EXPUNGE INFORMATION UNINTENTIONALLY SUBMITTED IN APPLICATION

MAIL STOP PETITION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Pursuant to 37 CFR 1.59(b), Applicants submit this petition to expunge information unintentionally submitted in the pending Application. In particular, Applicants respectfully request that the following documents submitted in connection with Applicants' response to the Final Office Action dated April 29, 2005, be expunged in their entirety:

- 1. Disclosure BOC8-2001-0009, consisting of six (6) pages and a separately attached figure; and
- 2. IP&L Disclosure Evaluation: BOC8-2001-0009, consisting of two (2) pages and a separately attached figure.

In support of this petition, Applicants, through their undersigned representatives, affirm

that:

08/10/2005 TBESHAHI 00000024 500951 10062774

01-FC:1464 (WP250230-PO-DA

Certificate Under 37 CFR 1.8(a)

I hereby certify that this correspondence is being deposited with the United States Postal Service to MAILSTOP PETITION, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

August 5, 2005

Richard A. Hinson, Esquire

28/10/2005 WABDELR1 00000141 500951

Date

Cr. 4473

Rest Available Conv

Petition to Expunge Information
Unintentionally Submitted in Application
Docket No. BOC9-2001-0002 (238)

1. The information was unintentionally submitted and that failure to obtain its return would cause irreparable harm to the party in interest on whose behalf the information was submitted.

2. The information has not otherwise been made public.

3. Applicants are committed to retaining the information for the period of any patent with regard to which such information was submitted.

A petition fee as set forth in 37 CFR 1.17(h) is included herewith along with redacted versions of both Disclosure BOC8-2001-0009 and IP&L Disclosure Evaluation: BOC8-2001-0009.

Respectfully submitted,

Date: Quest 8, 2005

Gregory A. Nelson, Registration No. 30,577

Richard A. Hinson, Registration No. 47,652

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Confirmation No.:

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Fitzpatrick, et al.

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February 25, 2002

TC/A.U.

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Examiner

Briney III, Walter F.

Docket No.

BOC9-2001-0002 (238)

TRANSMITTAL LETTER

MAIL STOP PETITION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Please find enclosed for filing:

- 1. Petition to Expunge Information Unintentionally Submitted in Application; and
- 2. Fee Transmittal Form.

Please charge any deficiencies or credit any overpayment to Deposit Account No. 50-0951.

Respectfully submitted,

Date: Lugu

Jugust 5, 2005

Gregory A. Nelson, Registration No. 30,577

Richard A. Hinson, Registration No. 47,652

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{WP250294;1}

Certificate Under 37 CFR 1.8(a)

I hereby certify that this correspondence is being deposited with the United States Postal Service to MAILSTOP PETITION, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

August 5, 2005

Richard A. Hinson, Esquire

Reg No 47 652

PTO/SB/17 (10-04v2)
Approved for use through 07/31/2006. OMB 0651-0032
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE ection of information unless it displays a valid OMB control number k Reduction Act of 1995, no persons are required to re

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	for	FY	200	5

Effective 10/01/2004. Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT

(\$)	130.	00
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Co	Complete if Known			
Application Number	10/082,774			
Filing Date	February 25, 2002			
First Named Inventor	Fitzpatrick, et al.			
Examiner Name	Briney III, Walter F.			
Art Unit	2644			
Attorney Docket No.	BOC9-2001-0002 (238)			

METH	IOD OF PAYMENT (check all that apply)				FEI	E CALCULATION (continued)	
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Deposit Account	Akerman Senterfitt	1052	50	2052	25	Surcharge - late provisional filing fee or cover sheet	
Name The Director i	s authorized to: (check all that apply)	1053	130	1053	130	Non-English specification	
	e(s) indicated below Credit any overpayments	1812	2,520	1812	2,520	For filing a request for ex parte reexamination	
	y additional fee(s) or any underpayment of fee(s)	1804	920*	1804	920*	Requesting publication of SIR prior to Examiner action	
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Large Entity		1253	980	2253	490	Extension for reply within third month	
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1001 750	2002 175 Design filing fee	1401	340	2401	170	Notice of Appeal	
1002 350		1402	340	2402		Filing a brief in support of an appeal	
1003 550		1403	300	2403		Request for oral hearing	
78		1451		1451		Petition to institute a public use proceeding	
1005 160	<u> </u>	1452	110	2452	•	Petition to revive - unavoidable	
	SUBTOTAL (1) (\$)			2453		Petition to revive - unintentional	
2. EXTRA	. EXTRA CLAIM FEES FOR UTILITY AND REISSUE 1501 1 270 2501 695 [Hillib incur for (or reissue)						
	Fee from Ext <u>ra Claims below Fee Paid</u>	1502	490	2502		Design issue fee	
Total Claims	-20** = X = =	1503	660	2503		Plant issue fee	
Independent Claims	- 3** = X = =	1460	130	1460		Petitions to the Commissioner	130.00
Multiple Depe	ndent =	1807	50	1807		Processing fee under 37 CFR 1.17(q)	100.00
Large Entity	I Small Entity	1806	180	1806		Submission of Information Disclosure Stmt	
Fee Fee Code (\$)	Fee Fee <u>Fee Description</u> Code (\$)	8021	40	8021		Recording each patent assignment per property (times number of properties)	
1202 18	2202 9 Claims in excess of 20	1809	790	2809	395	Filing a submission after final rejection	
1201 88	2201 44 Independent claims in excess of 3	""				(37 ČFR 1.129(a))	
1203 300 1204 88	2203 150 Multiple dependent claim, if not paid 2204 44 ** Reissue independent claims	1810	790	2810	395	For each additional invention to be examined (37 CFR 1.129(b))	
1207 00	over original patent	1801	790	2801	395	Request for Continued Examination (RCE)	
1205 18	2205 9 ** Reissue claims in excess of 20 and over original patent	1802	900	1802	900	Request for expedited examination of a design application	
		Other	fee (sp	ecify) _			
**or numbe	SUBTOTAL (2) (\$) 0 Other fee (specify) (\$) Reduced by Basic Filing Fee Paid SUBTOTAL (3) (\$) 130.00						

SUBMITTED BY				(Complete	(if applicable))
Name (Print/Type)	RICHARD A. HINSON	Registration No. (Attorney/Agent)	47,652	Telephone	561-653-5000
Signature	Rich a. Hm			Date	AUGUST 8, 2005

WARNING: Information on this form may become public. Credit card Information should not be included on this form. Provide credit card information and authorization on PTO-2038.

This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



Disclosure BOC8-2001-0009

Prepared for and/or by an IBM Attorney - IBM Confidential

Created By: Jim Toohey Created On: 02/05/2001 07:41:11 PM
Last Modified By: Elaine Venturelli Last Modified On: 02/16/2001 12:48:41 PM

Required fields are marked with the asterisk (*) and must be filled in to complete the form .

*Title of disclosure (in English)

Method and Apparatus for Negotiated Message Delivery and Conferencing

Summary

Status	Under Evaluation
Processing Location	BOC
Functional Area	Global Sales Operation & Technical Support (Butler) Div 91
Attorney/Patent Professional	Richard Tomlin/Boca Raton/IBM
IDT Team	Jim Toohey/Fort Lauderdale/IBM
Submitted Date	02/15/2001 07:09:34 PM EST
Owning Division	SDG
Incentive Program	
Lab	
Technology Code	
PVT Score	No PVT score has been calculated. To calculate a PVT score, press the 'Calculate' button.

Inventors with Lotus Notes IDs

Inventors: Jim Toohey/Fort Lauderdale/IBM, Greg Fitzpatrick/Roanoke/IBM, David Lebowitz/Dallas/IBM

Inventor	Inventor	
Serial Div/Dept	Phone	Manager Name
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THE PARTY AND PARTY AND PARTY.		
	Serial Div/Dept	Serial Div/Dept Phone

> denotes primary contact

Inventors without Lotus Notes IDs

IDT Selection

*Main Idea

1. Describe your invention, stating the problem solved (if appropriate), and indicating the advantages of using the invention.

When Party A (initiator) calls or sends a message to Party B (receiver), current practices and protocols call for Party A to think about what Party B might be doing and whether or not Party B is in a receptive state at the moment. Party B, on the other hand, generally is in either an "I'm receiving/answering" mode or in an "I'm not receiving/answering" mode. This leaves Party A guessing and Party B in a binary state, which

often leads to Party A taking the wrong action and/or Party B being misrepresented.

Presented, is a system that enables Party B to establish numerous conditional receptive states and also allows Party A to be informed of them, thereby giving Party A information about how to proceed. This technique applies for any type of electronic real-time contact, whether it is a phonecall, electronic message, online chat, or any other similar method. Further, when a single service provides multiple communication vehicles (e.g., voice, fax, on-line chat, and e-mail), this technique can be applied uniformly to the multiple vehicles, or, at Party B's discretion, different conditional receptive states can be established for each of the communication vehicles and be used in various combinations.

2. How does the invention solve the problem or achieve an advantage, (a description of "the invention", including figures inline as appropriate)?

Detailed Description:

Current practice and protocol for the sending and receiving of calls and messages allow for the intended receiver to be either available and receiving or unavailable and not receiving. In the latter case, there are a limited number of choices for disposition of the transmittal. For example, the initiator may recognize the receiver is not receiving and terminate the attempt, or the initiator may be directed to a mailbox. Some systems allow an alternate means of delivery such as via a page notification or a FAX. (Screening of calls, or being hidden in an online chat system, are just special cases in which the receiver is generally unavailable but decides to change states and become available based on certain information (e.g., the identity of the initiator)).

The limitations of today's systems are obvious. When the receiver is not available, the initiator has few choices. He can try later, but doesn't know how much later; he can leave the message in a mailbox, but won't know if or when it is received; he can try an alternate means of delivery, but again won't know if or when it is received. The receiver, on the other hand, also has few choices. Essentially, he can choose to answer the call or receive the message, direct the transmittal elsewhere, or simply not be available.

It would be far more efficient, productive, and satisfying if there were a way for the intended receiver to portray his status conditionally. For example, during the business day, the receiver might want to be available for business transmissions and emergencies from his spouse, but not for social calls or messages. At night, the same person might want to be available for social calls and messages but not for business transmissions. Usually, the receiver would like the system to make his status known to initiators. Further, it would be extremely useful for the initiator to know the conditional status of the intended receiver. With this information, he could decide if it was appropriate for the transmittal to proceed then and there, or if it should wait until a more appropriate time.

The system becomes even more useful when multiple communication vehicles are involved and conditional receptive states are established for them in varying combinations. Then, we could have, for example, conditions where the receiver is available for business fax transmittals during the entire business day but not at night, business calls only from 9:00AM to 12:00PM and from 2:00PM to 5:00PM, page notifications of any type all the time, social calls between the hours of 6:00PM and 11:00PM, etc. The receiver establishes the conditions; the system portrays them to the initiator; the initiator decides how to proceed.

Furthermore, the same principles can be applied to group messaging (e.g., three-way calls, chat rooms). They can even be applied when the parties are using different communications vehicles (e.g., one is on a phone; the other is on a computer with the computer or system using speech-to-text conversion).

The Method:

Presented is a method by which receivers can establish and make available their conditional status

and by which initiators can obtain that status and act appropriately because of it. The system consists of these essential elements:

- the receiver's status which can be simple or complex and take into account all kinds of conditions. The receiver may want to accept voice calls from his boss but not electronic messages; he may want to not be disturbed during lunch nor at night, except for family emergencies; he may want to be available to his broker at all times; he may want these conditions adjusted when he travels to reflect the time zone where he is, etc. He may want different conditions to apply to different communication vehicles. And, he may want to do all this in varying combinations.
- the mechanism or tool by which the receiver establishes and maintains his status
 There are numerous ways in which this can be done. Some examples include: using a set of
 rules written in a scripting language; running an intelligent agent; or, having the system
 interpret one's online calendar.
- the presentation of the receiver's status to the initiator of the call or message This, too, can be selective and simple, or complex. For example, in a simple case, the receiver might be available for business calls from 8:00AM to 5:00PM Monday through Friday but not at other times. A caller would be presented with that information and decide if he should proceed then and there with the call. Or, the receiver might be available to a limited number of people trying to reach him in selected ways at certain times for specific reasons. In this more complex case, the system determines who the initiator is (via caller id or similar function) time of day, etc. and presents the appropriate status to the initiator. (An implementation option if for the system to not present all of the receiver's conditional status, only that part of it pertaining to this particular transmittal.)
- the mechanism by which the initiator tells the system that he has considered the receiver's status and wants to proceed.

There are many ways to implement this. One example would be, on a voice call, a system prompt asking for the response to be indicated via pushbuttons on the phone pad. Another example would be, on a messaging system, to do it programmatically via a Graphical User Interface (GUI) with icons to indicate the response.

With these elements, the initiator is enabled to initiate a transmittal and intelligently decide if now is a good time for the receiver to take it. The flow is straightforward using these steps which are enumerated on Figure 1:

- The receiver uses the provided mechanism or tool to establish his status, which may include multiple conditional varying combinations of status applied to multiple communication vehicles.
- 2. The initiator initiates a transmittal.
- 3. The system portrays the receiver's status to the initiator. (Here, there are numerous implementation options of how much information is portrayed and in what format.)
- 4. The initiator makes a determination of how to proceed and does so.
- 5. If he quits, tries later, or tries an alternate means of delivery, this flow is completed.
- 6. If he decides to proceed, he employs the system provided mechanism to indicate he is doing so having been informed of the receiver's status.
- 7. With that, the system will complete the transmittal to the receiver.
- 8. Finally, the receiver receives the message.

If more than two parties are involved, the method can be repeatedly applied to include each participant one at a time. One party plays the role of the initiator and the other plays the role of the receiver. To add a third party, either of the first two can be the initiator in adding the third who would play the role of the receiver. It should also be observed that the third party could play the role of the initiator with either of the others, in the same way. Further repeat the process to add subsequent participants.

It should be apparent now, that employing this method yields a more satisfactory and efficient communication mechanism than traditional methods.



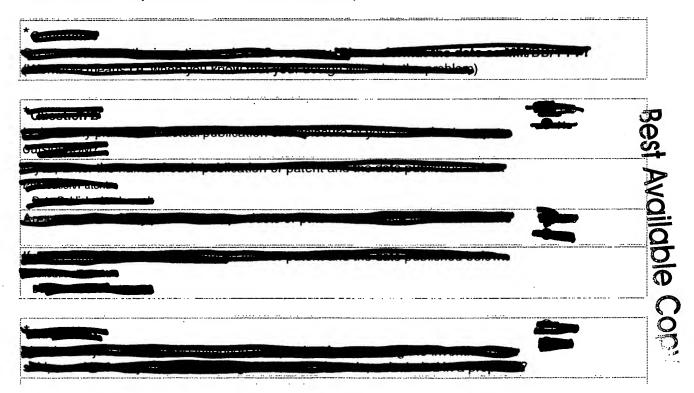
Figure 1 is attached here --> NegotiatedMessage.PRZ

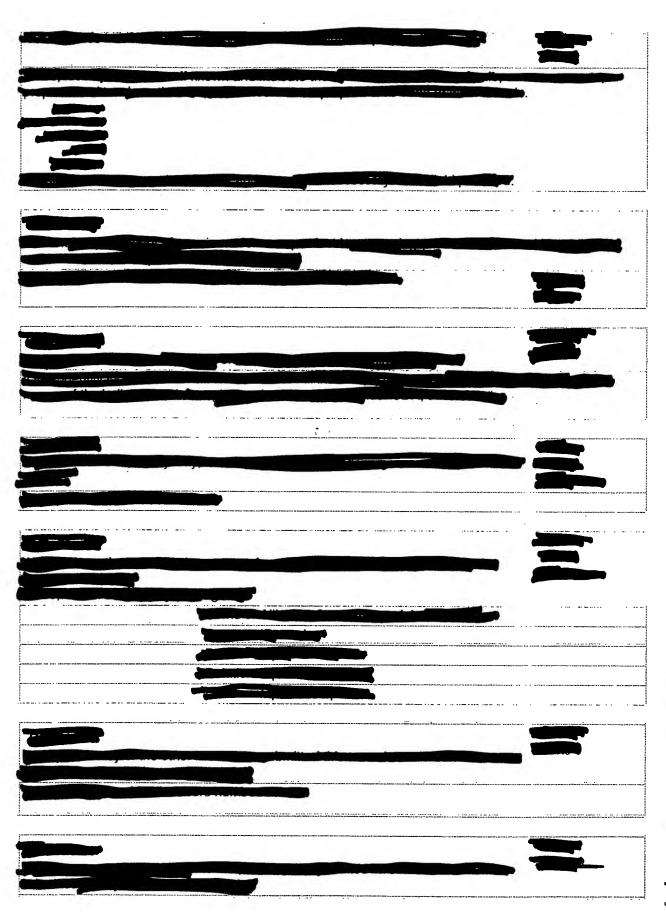
3. If the same advantage or problem has been identified by others (inside/outside IBM), how have those others solved it and does your solution differ and why is it better?

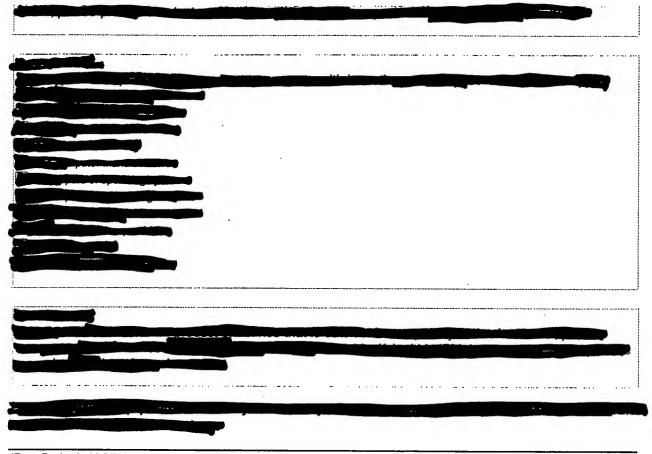
Others have attempted to solve the problem but they do it in specialized or restrictive ways. AOL, for example, with its Instant Messenger, or Microsoft with MSN's Messenger, allow a logged-in user to set an

example, with its Instant Messenger, or Microsoft with MSN's Messenger, allow a logged-in user to set any of several status's: online, away, busy, on the phone, etc. Anyone wishing to initiate contact with the target person may take this into account first. However, our solution is different and more widely applicable because:

- Our method applies to the multiple media types that one person might be using (computer, fax, phone) all at the same time when service is provided by one service provider.
- Our method works for more than two people connecting.
- It is a feature of our method that it applies to multiple media types, not just limited to computer (as AOL) or phone.
- The mechanism for establishing one's status can be a toolkit, intelligent agent, etc; not just a checklist.
- 4. If the invention is implemented in a product or prototype, include technical details, purpose, disclosure details to others and the date of that implementation. It has not been implemented.
- *Critical Questions (Questions 1-9 must be answered)

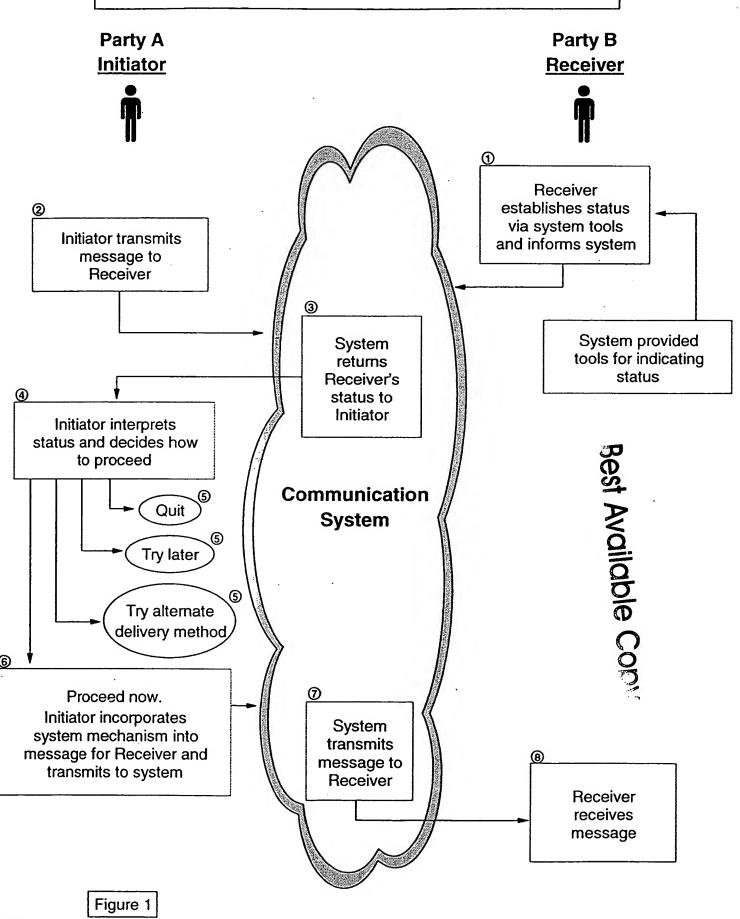






(Form Revised 12/17/97)

Flow Diagram for Negotiated Message Delivery and Conferencing



NMD.prz



IP&L Disclosure Evaluation: BOC8-2001-0009

Prepared for and/or by an IBM Attorney - IBM Confidential

Created By: Jim Toohey Created On: 02/16/2001 10:28:04 PM

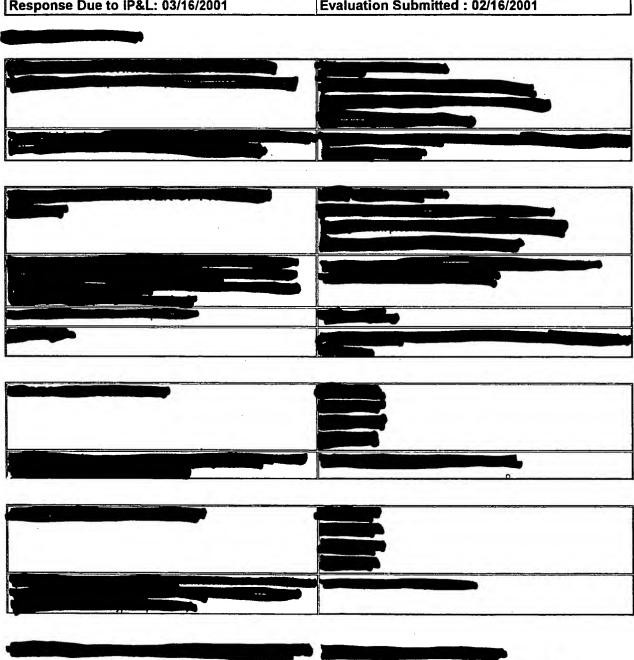
Last Modified By: Jim Toohey Last Modified On: 02/16/2001 10:33:00 PM

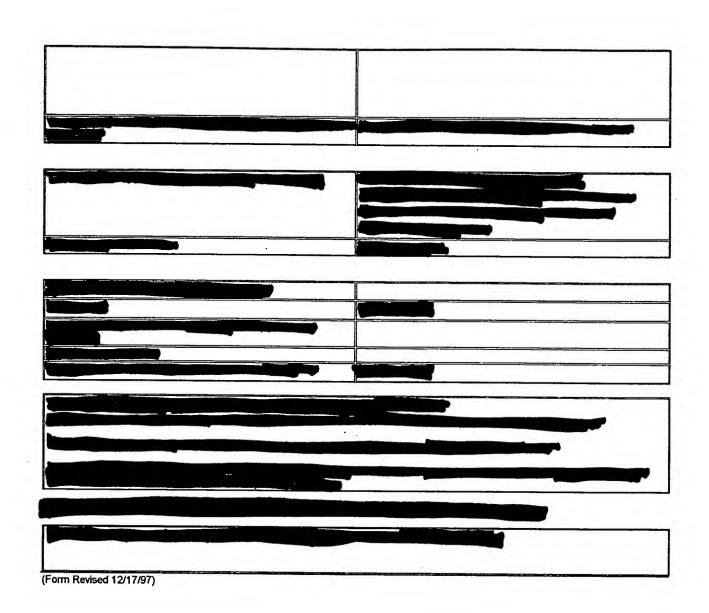
Required fields are marked with the asterisk (*) and must be filled in to complete the form .

Title of disclosure

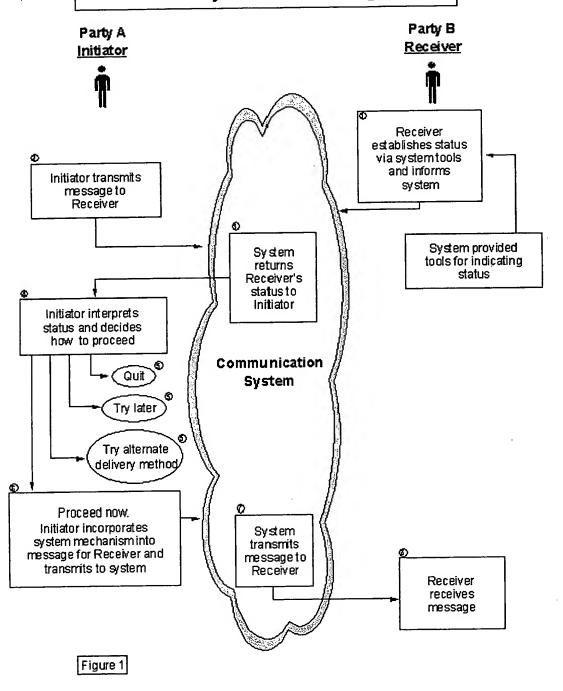
Method and Apparatus for Negotiated Message Delivery and Conferencing

Response Due to IP&L: 03/16/2001 Evaluation Submitted: 02/16/2001





Flow Diagram for Negotiated Message Delivery and Conferencing



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